



## Problem

CTN were outsourcing their IT support to a company in the Midlands who provided remote and on-site support for a number of their offices. They found the company's service to be poor and expensive.

## Solution

After having previously used Stephens IT web design services, CTN approached Stephens IT regarding our IT support services. We are now the ongoing trusted IT Partner for CTN, working with them to understand issues and providing solutions to stop problems before they occur. We also provide all of their hardware and software so they skip the hassle of dealing with suppliers or all parties involved.

## Feedback

*"Stephens IT had undertaken our website design project ([www.ctn-uk.com](http://www.ctn-uk.com)) and I was delighted with the service received, hence I approached them regarding the IT Support services. Since they have taken over I do not have to worry about the IT System for CTN. Updates are run automatically out-of-hours, our system fully backs up to the cloud as well as onsite, and we have no more recurring issues. Stephens IT also provide all our hardware and software which is very reasonably priced."*

[www.stephens-it.com](http://www.stephens-it.com)

## About the Client

The CTN Group has been trading for over 25 years and is Europe's largest supplier of products and services to the exhibition, conference, theatre, marquee and retail sectors.

With locations across Europe, CTN Exhibitions Ltd reaches as far as France, Belgium, Spain, Russia, Italy, Germany and Holland, and continuously expanding.

**Employee count:** 20

[www.ctn-uk.com](http://www.ctn-uk.com)